# CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

## **TIRUPATI**

This the 06th day of March'2024

C.G.No.130/2023-24/Tirupati Circle

**CHAIRPERSON** 

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

## **Members Present**

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

#### Between

Sri. D. Venkatesulu, R.K. Puram, Penumuru (M), Chittoor Dist.

Complainant

#### AND

- 1. Dy. Executive Engineer/O/Chittoor CCO
- 2. Executive Engineer/O/Chittoor Town

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

## **ORDER**

- **01.** The complainant during the Vidyut Adalat conducted on 07.02.2024 at Penumuru filed the complaint stating that the electrical lines are passing over their houses in ST colony and requested to shift the same.
- **02.** The said complaint was registered as C.G.No.130/2023-24 and notices were issued to the respondents calling for their response. The

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respondents submitted their response stating that subsequent to the complaint, they shifted the lines and thereby redressed the grievance of the complainant.

- **03.** Complainant absent. Heard the respondents through video conferencing.
- 04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant did not attend the enquiry through video conferencing, but when we contacted him through phone, he reported that the lines are shifted and their grievance is redressed. Hence, the complaint is closed. No order as to costs.
- The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of March'2024.

**CHAIRPERSON** 

Member (Finance) Nao

Member (Technical)

Member (Independent)

# **Documents** marked

For the complainant: Nil For the respondents: Nil

Copy to the

Complainant and All the Respondents

# **Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.